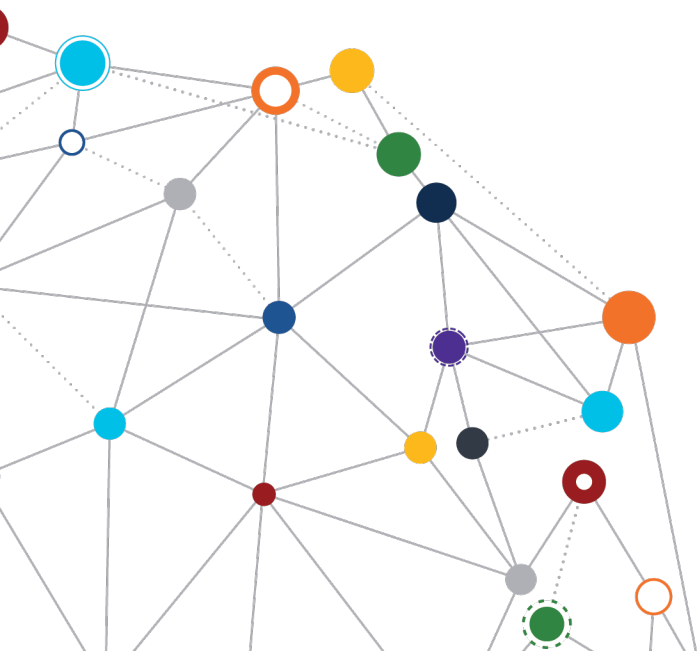




VS GUI User Guide Addendum

Release 1.7.11 Update



VA



U.S. Department of Veterans Affairs
Office of Information and Technology
Enterprise Program Management Office



Revision History

Date	Revision	Description	Author
09/13/2021	1.1	Document Approved and Finalized	VSE PMO Liberty IT Solutions
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Table of Contents

1	Introduction	4
1.1	Purpose.....	4
1.2	Overview.....	4
1.3	Disclaimers.....	4
1.3.1	Software Disclaimers.....	4
1.3.2	Documentation Disclaimers	4
1.4	Project References.....	5
1.4.1	Information	5
2	System Summary	6
3	Key Feature Update in Version 1.7.11	6
3.1	Check-In Steps Completed in Expand Entry.....	6
3.2	New Warning Message for Appointments with Same Date and Time	7

List of Figures

Figure 1: Expanded Entry Window Now includes "Appointment Check In Steps".....	6
Figure 2: Expanded Entry Warning Pop-up Message for Appointments with Same Date and Time	7

1 Introduction

Department of Veterans Affairs (VA) Veterans Health Information Systems and Technology Architecture (VistA) Scheduling Graphical User Interface (VS GUI) module is the Windows GUI version of the Patient Information Management System (PIMS) Scheduling module. It provides appointment management functions included in PIMS Scheduling, but with the added convenience and usability of a GUI.

1.1 Purpose

The Veterans Health Administration (VHA) Office of Veterans Access to Care (OVAC) requested an enterprise enhancement for the VS package that supports COVID-19 response. The enhancement reduces operating costs for VHA and improves operational efficiencies, resulting in patient-centered access to care, coordinated care, increased customer satisfaction, and the reduction of excessive cycle/wait time for scheduling patients.

1.2 Overview

VS GUI is a software module that allows schedulers to make appointments quickly by viewing multiple appointment request types and multiple clinics in one screen. A scheduler can easily view patient requests for service, find the next available open appointment, view the provider's availability in multiple clinics, and track a patient's appointment process. Refer to [System Summary](#) for a more detailed description of VS GUI functionality.

1.3 Disclaimers

1.3.1 Software Disclaimers

This software was developed at the Department of Veterans Affairs (VA) by employees of the Federal Government in the course of their official duties. Pursuant to title 17 Section 105 of the United States Code this software is not subject to copyright protection and is in the public domain. VA assumes no responsibility whatsoever for its use by other parties, and makes no guarantees, expressed or implied, about its quality, reliability, or any other characteristic. We would appreciate acknowledgement if the software is used. This software can be redistributed and/or modified freely if any derivative works bear some notice that they are derived from it, and any modified versions bear some notice that they have been modified.

1.3.2 Documentation Disclaimers

The appearance of external hyperlink references in this manual does not constitute endorsement by the Department of Veterans Affairs (VA) of this Web site or the information, products, or services contained therein. The VA does not exercise any editorial control over the information you may find at these locations. Such links are provided and are consistent with the stated purpose of the VA.

1.4 Project References

1.4.1 Information

The VS GUI points of contact (POCs) include:

- » OVAC Program Office – REDACTED
- » TeleHealth & Scheduling Technical Manager – REDACTED
- » OVAC Emerging Technologies Acting Legacy Program Manager – REDACTED
- » OVAC Emerging Technologies VSE Subject Matter Expert (SME) – REDACTED
- » OVAC Emerging Technologies VSE Subject Matter Expert (SME) – REDACTED
- » OVAC Emerging Technologies VSE Subject Matter Expert (SME) – REDACTED

VSE Resources

- » Veterans Health Administration (VHA) VSE SharePoint: REDACTED
- » VA Software Document Library (VDL) – Scheduling (VSE manuals near the bottom):
<https://www.va.gov/vdl/application.asp?appid=100>
- » National Return to Clinic (RTC) Order: REDACTED

2 System Summary

The VSE project delivers a series of enhancements to legacy VistA Scheduling Version 5.3 via the VS GUI application.

This update is for the nationally released version 1.7.11, which includes VS GUI 1.7.11 and Emergency VistA patch SD*5.3*794. At time of publishing, install period is projected for September 2021.

VistA Scheduling (VS) Graphical User Interface (GUI) Release 1.7.11 and SD*5.3*794 includes several defect corrections and enhancements. This version ensures that the VVS appointment ID field is properly cleared when a VVS appointment is canceled, fixes an issue where no-showing a consult erroneously returned the request to the RM grid, and improves the RM grid so that requests with bad or missing data are excluded. This release also adds check-in steps completed to the Expand Entry view of an appointment and adds a new message when Expand Entry is selected for an appointment at the same date and time as a more recent appointment for the same patient.

The following sections summarize user-facing changes.

3 Key Feature Update in Version 1.7.11

3.1 Check-In Steps Completed in Expand Entry

In this release, users will see a “Appointment Check In Steps” section in the Expanded Entry view of an appointment. This section will list check in steps for sites participating in the pilot release of software to improve the veteran check-in experience. For most users, this section will remain blank, as shown below.

The screenshot shows the 'Expanded Entry' window with a light blue header and a white body. The window is titled 'Expanded Entry' in the top left corner. The main content area is divided into two columns of patient information. The left column contains fields for Date Of Birth, Sex, Religious Preference, Primary Eligibility, Address, Email Address, Radiation Exposure, Prisoner Of War, AO Exp/Loc, Combat Veteran, and Proj 112 Shad. The right column contains fields for Id, Marital Status, POS, Phone Number, CellPhoneNumber, Pager Number, Status, Last Admit/Lodger Date, Last Disch/Lodger Date, Combat Veteran End Date, and SW Asia Conditions. Below these fields is a section titled 'Appointment Check In Steps' which contains a message: 'No Check In steps have been completed for this appointment'. At the bottom of the window is a 'Close' button.

Patient Information	
Date Of Birth:	JUN 18, 1954
Sex:	Female
Religious Preference:	UNKNOWN/NO PREFERENCE
Primary Eligibility:	SC LESS THAN 50%
Address:	
Email Address:	
Radiation Exposure:	
Prisoner Of War:	No
AO Exp/Loc:	
Combat Veteran:	
Proj 112 Shad:	
Id:	522
Marital Status:	MARRIED
POS:	VIETNAM ERA
Phone Number:	(222) 222-2222
CellPhoneNumber:	
Pager Number:	
Status:	No Inpatient Status
Last Admit/Lodger Date:	
Last Disch/Lodger Date:	
Combat Veteran End Date:	
SW Asia Conditions:	

Appointment Check In Steps

No Check In steps have been completed for this appointment

Close

Figure 1: Expanded Entry Window Now includes "Appointment Check In Steps"

3.2 New Warning Message for Appointments with Same Date and Time

Previously, the Expanded Entry view for an appointment with the same date and time as a newer appointment would show information for the newer appointment, rather than the appointment selected. In this release, users will instead get a message indicating that the information cannot be displayed.

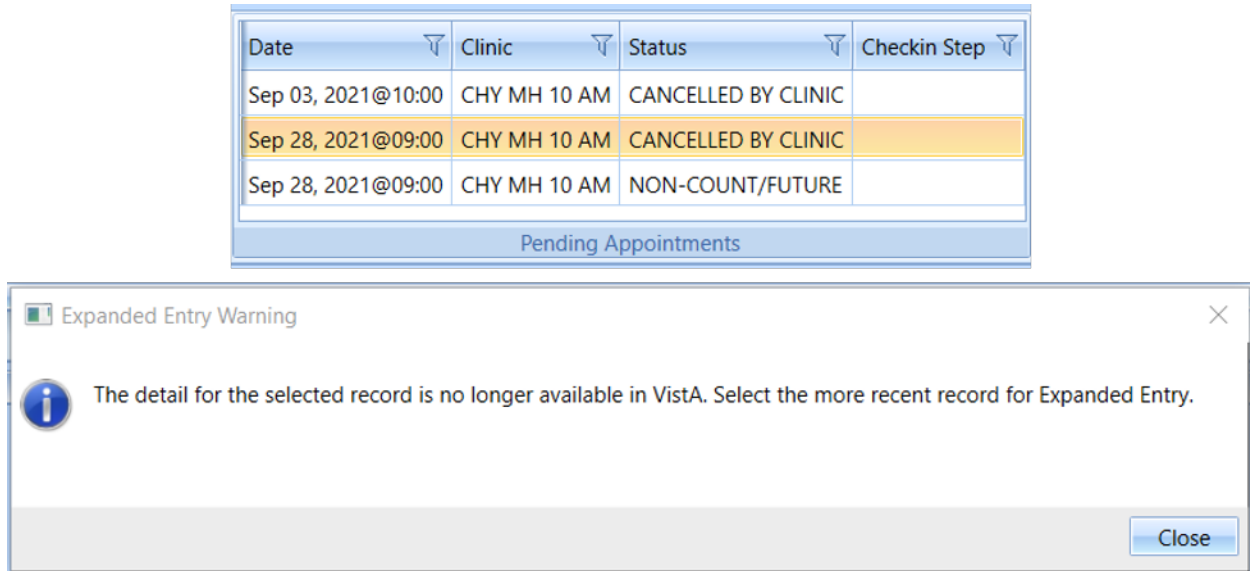


Figure 2: Expanded Entry Warning Pop-up Message for Appointments with Same Date and Time